

# New York City Sub Regional ITS Architecture Functional Area Meeting Minutes

**Functional Areas:** Incident/Emergency Management Issues #2  
**Location:** NYCDOT 34-02 Queens Blvd., Long Island City  
**Meeting Date:** July 9, 2003  
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## 1. Introductions/Service Announcements

## 2. IM/EM Issues Discussed

- Local Incidents
  - Coordination, Information Sharing, Resource Sharing
  - Facility Based
- Major Incidents
  - Emergency Response Plans
- Vehicle Location / Routing
  - EM Vehicle Preemption
  
- **Local Incidents - MTABT**
  - Local emergency number on its own facilities and routed to the OCCC.
  - MTABT OCCC, Special Operations Unit handles emergency incidents. Has a mobile communications unit and interfaces with NYPD, NYCOEM, TRANSCOM, etc...
  - OCCC coordinates incident management with outside agencies.
  - Earmark funds will connect OCCC with NYCTMC, which includes NYCDOT and NYPD.
  - Two types of incidents – traffic incidents (stalled cars); and emergencies, which should be routed through 911 (Metrotech).
  - Dispatching of resources through 911. Even NYPD calls 911.
  - Need to add data flows for confirmations (notifications have been received and where are the resources).
  - Elements include ATM IDEAS, CCTV and VMS.
  
- **Local Incidents (JTMC)**
  - Called JTMC. Stakeholder to be the JTMC Agencies (NYCDOT, NYPD, NYSDOT).
  - When incidents arrive at the JTMC, the agency that notices will notify the other agencies.
  - Will create a non-market package diagram indicating the separate elements currently “owned” by each agency and indicate that in the near-future will be a JTMC. Currently the elements are NYCDOT Queens TMC, NYSDOT R.11 ATMS, and NYPD TMC. However, in the market packages, the JTMC will be modeled as one entity.
  - NYPD elements include SPRINT (connection to 911) and their emergency vehicles.
  - HELP vehicle dispatch is physically in the NYSDOT area in the JTMC, but is managed by NYPD.
  - IIMS is currently used by all 3 agencies (NYSDOT, NYCDOT, NYPD, and NYCDOT/OER).
  - IIMS will also be used by MTA Police, Sanitation, FDNY, NYCOEM in the future.
  - NYSDOT also has HARs, ATMS, FMView, CCTVs with access to IIMS and CATS/MICE.
  - NYCDOT elements include VTCS, CATS/MICE, CCTV and VMS.
  - NYPD will talk directly to the media.

- **Local Incidents (PANYNJ)**
  - For regional incidents, will contact and coordinate through TRANSCOM.
  - For incident management, facility dispatch. Has its own facility incident management vehicles, including firefighting vehicles. Will contact outside agencies for medical.
  
- **Major Incident - Emergency Response Plan**
  - Configuration Management is a concern. How does everyone receive the updates.
  - NYCOEM has an emergency contact list.
  - NYCDOT/OER does have an operations emergency response plan for specific incidents.
  - Most major incidents are handled with little time to look up response plans.
  - Other emergency response plans from non-transportation agencies may have impacts.
  
- **Major Incident - NYCOEM**
  - Responds to disasters and coordinates the various city agencies.
  - Has field units where a high level executive may be present to make decisions.
  - For major disasters, the war rooms are activated and the presence of the mayor and head of agencies, including other non-city agencies, will be requested.
  - CityNet, Statewide Wireless Network (SWN).
  - DOITT is trying to connect IIMS onto CityNet. Main benefit of IIMS is the photos.
  - Does have response plans but is not currently electronically shared.
  - 24/7 operations. Have watch commanders listening to the radio frequencies, watching the news channels, and looking at camera feeds. Currently located at 11 Water Street in Brooklyn, with backup center in Coney Island.
  - Can be asked to a site by first responder (FDNY, NYPD) via the appropriate dispatch center, or they monitor the radio frequencies.
  - About 20 vehicles. The unit knows who to contact from the different agencies and utilities.
  - Has a mobile data center for GIS and with wireless communications.
  
- **Amber Alert**
  - NYS Police issues an amber alert to NYPD.
  - NYPD may request an amber alert but NYS Police must approve it.
    - The JTMC receives the amber alert notification.
    - INFORM – is informed by NYS Police
    - MTABT OCCC – is informed by NYPD
    - TRANSCOM – is informed by NYPD
    - PANYNJ operations centers – is informed by TRANSCOM
    - Amber alert confirmation data flow is needed