ITS Stakeholders

ITS Stakeholders	Description
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Amtrak	Provides national rail passenger transportation service in the major intercity travel markets of the United States. Relevant operations for grade crossings and associated wayside equipment are covered by the Rail Operator stakeholder.
Berkshire Visitors Bureau	The Regional Tourism Council (RTC) for Berkshire County. One of the 13 RTCs in Massachusetts responsible for regional advertising, public relations, brochures, and other marketing initiatives.
BRPC - Berkshire Regional Planning Commission	The Regional Planning Agency (RPA) for Berkshire County. One of the 13 RPAs in Massachusetts.
BRTA - Berkshire Regional Transit Authority	The Regional Transit Authority (RTA) serving 23 Berkshire Region member communities, including fixed-route service to 12 communities in Berkshire County. One of the 16 transit authorities in Massachusetts.
City of Holyoke	Departments of the City of Holyoke
City of Northampton	Departments of the City of Northampton.
City of Pittsfield	Departments of the City of Pittsfield.
City of Springfield	Departments of the City of Springfield.
CVO Information Requestor	Represents authorized individuals and organizations querying the state's Commercial Vehicle Information Exchange Window (CVIEW) or credentialing systems.
Financial Institution	Banks involved in the transfer of funds for toll and fare collection as well as for other fee based transportation services.
Franklin County Chamber of Commerce	The Regional Tourism Council (RTC) for Franklin County. One of the 13 RTCs in Massachusetts responsible for regional advertising, public relations, brochures, and other marketing initiatives.
FRCOG - Franklin Regional Council of Governments	The Regional Planning Agency (RPA) serving the 26 towns of Franklin County. One of the 13 RPAs in Massachusetts.
FRTA - Franklin Regional Transit Authority	The Regional Transit Authority (RTA) serving 40 communities throughout Franklin, Hampden, Hampshire and Worcester Counties. One of the 16 transit authorities in Massachusetts.
Greater Springfield Convention and Visitors Bureau	The Regional Tourism Council (RTC) for Greater Springfield. One of the 13 RTCs in Massachusetts responsible for regional advertising, public relations, brochures, and other marketing initiatives.
Hospitals	Hospital/trauma centers in the region.
Local City/Town	Departments of local cities/towns. Note that Local City/Town/County Public Safety appears as a separate stakeholder.
Local City/Town/County Public Safety	City/town/county agencies responsible for emergency coordination, including police, fire, and EMS departments.
Local Media	Print and Broadcast Media (newspaper, radio, television) information providers.
Local Transit Agencies	Local transit agencies and shuttle services (public or private) within the region that are not explicitly called out in this architecture.
Local/Regional School Districts	Independent school systems (including public schools) throughout the region.
MassDOT - Highway Division	The Massachusetts Department of Transportation (MassDOT) is a merger of the Executive Office of Transportation and Public Works (EOT) and its divisions with the Massachusetts Turnpike Authority (MTA), the Massachusetts Highway Department (MHD), the Registry of Motor Vehicles (RMV), the Massachusetts Aeronautics Commission (MAC), and the Tobin Bridge, currently owned and operated by the Massachusetts Port Authority (MPA). In addition, the Massachusetts Bay Transportation Authority (MBTA) and Regional Transit Authorities (RTA) are subject to oversight by MassDOT. MassDOT will also assume responsibility for many of the bridges and parkways currently operated by the Department of Conservation and Recreation (DCR). The Highway Division is one of four divisions.
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MassDOT - Office of Transportation Planning

The Office of Transportation Planning (OTP) serves as the principal source of planning for statewide transportation. OTP works with the Regional Planning Agencies, developing a coordinated intermodal transportation plan that includes the improvement projects of all MassDOT Divisions.

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MassDOT - Registry of Motor Vehicles Division	Division of the Massachusetts Department of Transportation (MassDOT) responsible for the issuance of driver and vehicle credentials for the Commonwealth of Massachusetts, as well as an archive of various driver-related information, including crash records.
MEMA - Massachusetts Emergency Management Agency	MEMA, a member of the Executive Branch of Government within the Commonwealth of Massachusetts, is responsible for the coordination of Federal, State, local, volunteer, and private resources during disasters and emergencies. MEMA has headquarters in Framingham and four regional offices across the state.
Mohawk Trail Association	The Regional Tourism Council (RTC) for the Mohawk Trail region. One of the 13 RTCs in Massachusetts responsible for regional advertising, public relations, brochures, and other marketing initiatives.
MSP - Massachusetts State Police	The Massachusetts State Police is the statewide law enforcement agency for the Commonwealth.
NOAA - National Oceanic and Atmospheric Administration	The National Oceanic & Atmospheric Administration is the parent agency of the National Weather Service.
Other Commercial Vehicle Administration Services	Represents other state and federal commercial vehicle administration systems, such as SAFER/PRISM.
Other Toll Agencies	Agencies that manage other toll collection systems in adjoining regions.
Private Motor Carriers	Private freight trucking companies.
Private Surface Transportation Providers	Operators providing private surface transportation, such as taxis, limos, commuter and intercity buses, ferries, water taxis, etc.
Private Traveler Information Service Providers	Local, regional, and national private Traveler Information Service Providers.
Private Weather Service Provider	Private providers of surface transportation weather information.
PVPC - Pioneer Valley Planning Commission	The Regional Planning Agency (RPA) for Pioneer Valley. One of the 13 RPAs in Massachusetts.
PVTA - Pioneer Valley Transit Authority	The Regional Transit Authority (RTA) serving Pioneer Valley, including towns in Hampden and Hampshire Counties. One of the 16 transit authorities in Massachusetts.
Rail Operators	Passenger and freight rail operators (Amtrak, Pan Am Systems, CSX, etc.) with at-grade crossings.
Regional Event Promoters	Special event promoters and venues responsible for event information in the region.
Regional Fare Card Agencies	Future association of regional transit and transportation agencies sharing an interoperable regional fare card.
Regional Traveler Information Service Providers	Providers of regional traveler information in the Western MA region.
Regional/Municipal Airports	Operators of regional and municipal airports.
Town of Amherst	Departments of the Town of Amherst.
Town of Great Barrington	Departments of the Town of Great Barrington.
Town of Greenfield	Departments of the Town of Greenfield.
Town of Hadley	Departments of the Town of Hadley.
Town of West Springfield	Departments of the Town of West Springfield.
Travelers	Traveling public accessing various modes of transportation, including surface street, air, rail/transit, water, and non-motorized.
UMass Transit	Transit provider for the University of Massachusetts. Also a transit operator contractor with PVTA.
University/Cellege	The colleges and universities in the area

University/College

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